

Process for Prescriptions Requiring Prior Authorization



Doctor Prescribes Medication



Pharmacy Receives Prescription

The pharmacy will notify the physician's office if a prior authorization is needed for prescribed medication.



Provider Submits Requested Documentation

via fax to the Pharmacy Technician at (941) 708-5655 for review based on plan compliance and Optum Criteria.

The Pharmacy Technician is not able to approve or deny an authorization until the documentation is received. Delay in documentation submission may cause a delay in the process.



Pharmacy Technician Notifies Provider of Determination

If approved, the provider is responsible for notifying the pharmacy and the Pharmacy Technician notifies the member via letter mailed to home address. If denied, the provider will notify the patient and determine the next steps.

Formulary status, including if a prior authorization will be required, is available on the Drug Lookup Tool at www.manateeyourchoice.com/pharmacy.