

## WHAT IS LAMP BEHAVIORAL HEALTH AND HOW CAN IT HELP ME?

LAMP is the behavioral health benefit for Manatee YourChoice Health Plan. LAMP is a voluntary, confidential, solution-focused counseling service. LAMP advocates provide employees and their families emotional and behavioral support in order to provide overall wellbeing at home and in the workplace.

## WHAT SERVICES ARE OFFERED THROUGH LAMP?

Services offered include, but are not limited to:

- Individual counseling, family counseling, psychiatric services and referrals to a specialist. These services are offered in-house or via a network of communitybased providers and virtually through Telehealth.
- Site Specific Programming is offered on a variety of behavioral health issues that could be negatively effecting employees on the job and at home
- LAMP advocates are available to provide crisis appointments for employees and are available to go to the worksite if a traumatic event occurs.

#### **IN-HOUSE LAMP SERVICES**

Our in-house services are available via telehealth or inperson appointments. An online co-pay payment form is available when utilizing Telehealth appointments (see page 2).

Counseling - <u>All</u> employees get 5 free counseling sessions per calendar year with an in-house LAMP Therapist (*billingual English/Spanish*). If you are on the YourChoice Health Plan, Members can receive additional sessions at a \$15 co-pay per session, after the 5th visit.

Psychiatric Services - Members on the YourChoice Health Plan are eligible for a free psychiatric evaluation. Members are responsible for a \$15 co-pay per session after the evaluation. Telehealth via phone or zoom only.

#### **HOW DO I ACCESS LAMP SERVICES?**

Call the LAMP line at (941) 741-2995 during office hours All calls are confidential.

#### **NEW OFFICE HOURS:**

Monday: 8am-6pm WALK-INS, NO APPT NEEDED

Tuesday: 8am-5pm Wednesday: 8am-6pm Thursday: 8am-5pm Friday: 8am-3:30pm

### NEW LOCATION: Downtown Wellness Center 1002 MANATEE AVE W. BRADENTON, FL 34205

# WHAT DO I DO IF I NEED BEHAVIORAL HEALTH ASSISTANCE AFTER HOURS OR ON THE WEEKENDS?

LAMP is not a 24/7 crisis program. If you would like to speak with someone after 5pm, Centerstone has a walkin center that is open until 7:00pm M-F, located at 371 6th Ave West, Bradenton.

Teledoc offers therapy sessions 7 days a week, including evening hours. Visit teladoc.com/aetna to set up your account and make an appointment.

If you are having a psychiatric emergency, please call either Suncoast Behavioral Health Care, Centerstone Hospital & Addition Center, or Bayside Center for Behavioral Health.

If it is an emergency, please call 911 or go to your nearest emergency room.

#### **IMPORTANT PHONE NUMBERS**

LAMP Line 941-741-2995

Bayside Center for Behavioral 941-917-7760

Health (Sarasota)

Centerstone Hospital &

Addiction Center (Bradenton) 941-782-4600

Suncoast Behavioral Health

(Bradenton) 941-251-5000

Emergency 911

Teladoc teladoc.com/aetna



